

# Issues List

13 March, 2020

Priority	Service	Agency	Issue
1	CMHRS	DMAS	Clear communication on the use of remote supervision across services/MCOs and some allotment for monitoring client safety via phone or video chat
1	DD Waiver	Both	Allow expedited or retroactive authorizations for in-home and related services that need to increase to accommodate closures
1	DD Waiver Residential	DMAS	Extend the protocols developed for nursing homes for testing, procurement of extended supplies of medication and/or PPE, etc to all community ICFI/DDs and DD Waiver Residential
1	DD Waiver Residential	DMAS	Implement rate increases to cover added overtime for residential providers
1	DD Waiver Residential	Both	Allow residential providers to hire from Licensed DP sites with exceptions - accept a copy of the eligibility letter for Criminal Hx, Proof of Waiver Training, First Aid/CPR etc
1	DD Waiver Residential	Both	Recognize that decisions are being made on a daily basis and that submitting modifications to an individual's plan or documenting why changes are being made on a daily basis
2	DD Waiver	DMAS	Extend the EVV "go-live" date
2	DD Waiver	Both	Allow, as appropriate, TC to be done by video conference or telephonically
2	DD Waiver Day	Both	Establish some flexibility CE/CC providers to limit the amount of "engagement" as it may be contrary to guidance for social distancing; allow providers who do both Group Day and CE to do the same so they can continue to bill at expected levels
2	DD Waiver Residential	Both	Allow Annual Plans meetings to be telephonic and accept the CMs attestation of the participants
2	DD Waiver Residential	Both	Allow a 3 month extension of the current plan if a meeting can not be held at all
2	DD Waiver Residential	Both	Allow a three month extension for annual training, performance evaluations, competency reviews, etc
3	All	Both	Allow staff to have been laid off to be "rehired" by the same agency without having to repeat the criminal background check, etc.
3	DD Waiver	DBHDS	Establish a "hotline" for providers to call to report/discuss the changes being made that may be in "violation" of a Licensing Regulation - ensure that the individual who responds has both the knowledge base and the authority to speak on behalf of the Department.
3	DD Waiver Residential	DMAS	Suspend QMR activity
3	DD Waiver Residential	DBHDS	Suspend NCI visits in a residential site
✓	DD Waiver Residential	DMAS	Suspend the requirement for face to face mtgs by CMs
✓	DD Waiver Residential	DBHDS	Suspend "routine" visits by Licensing or OHR staff